

Memo

To: Owners Corporation Members and/or Authorised Representatives

From: Rupert Cullen, CEO, Vantage Strata

Subject: Information regarding recent changes to levy payments

Date: 18 September 2024

Issued via BuildingLink portal and website

Macquarie Bank have recently made changes to their banking services, requiring that all payments be made digitally.







Changes to how levy payments are made:

- You can no longer pay your levy over the phone using your DEFT details.
- You can no longer deposit cash or cheques at a Macquarie office/branch
- You can no longer pay your levy via cash at Australia Post
- You can no longer pay your levy via Credit Card at Australia Post

The options you have to pay your levy include:

- **BPAY:** All Levy notices will include BPAY details to pay your levy online
- **Post Billpay:** You can pay your levy via EFTPOS and cheque at Australia Post, however you must provide the Post Billpay barcode provided on your levy notice. It's important to note that this option may be subject to change pending AusPost/Macquarie Bank policies.
- **Credit card/Direct Debit:** You can pay your levy online via Direct Debit or Credit Card using the DEFT details noted on your levy notice.

The below options will appear on your levy notice

 		
Ways to pay		
 CARD OR DIRECT DEBIT DEFT Reference Number	 BPAY Biller Code: 98503	 POST BILLPAY 

Paying your levy online via BPAY or Direct Debit is the preferred method of payment, however if you choose to pay your levy using services at Australia Post, please ensure you are providing a clear printed Post Billpay barcode, large enough for them to scan.

Macquarie Bank have implemented these changes across all their customers, Vantage Strata have no control over Macquarie Bank's banking services. If you have any concerns regarding these changes, please contact Macquarie Bank directly.

Yours Sincerely



Rupert Cullen

Chief Executive Officer